

OhioHealth Hardin Memorial Hospital

A Guide for Patients and Families

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Maps and Directions

Signs are located throughout the hospital to help you find your destination. If you need help, stop at the information desk or ask a staff member.

Detailed directions to our hospital are available at OhioHealth.com/HardinMemorial.

Parking Information

Free parking, including handicapped parking, is available in front of the hospital.

Patient Information

We understand the importance of family and friends to a patient's recovery. Visitation may vary on some units based on the patient's condition and needs. Families should speak to the patient's nurse to determine the most appropriate visitation schedule.

Food and Beverages

- + For the convenience of our visitors, the Hardin Cafè is open from 7:30 to 10 AM and 11:30 AM to 1:30 PM Monday through Friday, and Café to Order hours are 2 to 6:30 PM
- + On weekends and holidays our cafeteria has continental breakfast items from 7:30 to 10 AM and the Café to Order menu is available 11:30 AM to 6:30 PM MasterCard, Discover Card and Visa are accepted.
- + Additionally, snack foods and beverages are available from vending machines located throughout the hospital. Please ask a staff member for the location of the vending area nearest your room.

Patient Meals

Patients are invited to select their meals from a variety of physician-approved diets through our room service program. Patient meals are available 7 AM to 6:30 PM

Please review your menu choices ahead of time to assist in the ordering process. Simply place a call to our room service extension **(419) 675-2328** from your hospital phone in your room. We will deliver your meal in 45 minutes or less.

A host is still available to assist you in the menu selection, if you prefer. If your physician orders a special diet for you, an explanation of that diet will be provided by our Nutrition Services staff.

If you have additional questions about your diet, you may talk with our registered dietitian by calling the dietitian hotline from your room at **(419) 675-8249**.

Hospital Conveniences

Our volunteer-operated gift shop offers a variety of greeting cards, candies, gifts, flowers and personal items. Located adjacent to the main lobby, the shop is open from 10 AM to 7 PM, Monday through Friday, and 10 AM to 3 PM on Saturdays. The gift shop is closed on holidays.

- + Cards, balloons (Mylar only), gifts and flowers sent to patients during hospitalization will be delivered to the room by our volunteers.
- + Any mail received after the patient is discharged will be forwarded to the home, or to the address provided during the admission process.
- + For quick cash, an ATM is located on the ground floor. Deposits cannot be made to this machine.
- + Notary services are available for patient needs. For assistance, contact our Case Management department at **(419) 675-8493**.

Requesting Your Medical Records

If you need your medical records sent to a doctor for an appointment, please fill out a “Release of Information” form. Ask your healthcare team member for a copy of the form. Send this form to the Medical Records Department or to your doctor’s office. Your doctor can mail or fax the form to Medical Records to obtain the records needed for your follow-up care. The medical records information is free for follow-up care. There may be a charge for certain purposes: such as legal, insurance claims, personal use. For more information, contact the Medical Records Department at **(419) 675-8259**.

Important Phone Numbers

Main Hospital Operator

(419) 675-8100

Social Services

(419) 675-8346

Patient Financial Advocate

(419) 675-8262

Medical Records

(419) 675-8259

OhioHealth Hardin Wellness Center

(419) 675-8111