

OhioHealth Financial Assistance Policy for Medical Needs

The mission of OhioHealth is to improve the health of those we serve. We are pleased to offer The OhioHealth Financial Assistance Program (FAP), which provides free or discounted services to eligible patients for emergency or medically necessary services. Patients seeking financial assistance must apply for the program.

Eligibility

To be eligible for the program, patients must complete a Financial Assistance Application and meet specified income-based eligibility requirements or otherwise be able to show a significant financial hardship that precludes a patient from paying for care received. Generally, patients who are eligible have a family income at or below 400% of the federal poverty guidelines and do not have another source of payment or reimbursement for the cost of care. Based upon income level, discounts range from 65% - 100% off of the patient responsibility for the care received. In no event will a patient determined to be eligible for assistance under the FAP be charged more than the amounts generally billed by the Hospital for care provided to insured patients. The FAP applies only to services billed by OhioHealth and physician services received by a patient at the Hospital from an OhioHealth-employed physician.

To apply

Free Copies of the Financial Assistance Policy and Applications for Financial Assistance may be obtained by:

- Visiting an OhioHealth main registration or emergency department desk.
- Calling OhioHealth's Customer Call Centers (phone numbers on back)
- Writing to addresses on back
- Downloading it from www.ohiohealth.com/patients-and-visitors/paying-for-your-care/financial-assistance/

Mail completed applications to address on the back of this page or deliver it to the main registration desk at an OhioHealth hospital.

Questions regarding the Financial Assistance Policy or the Application form (including assistance completing the form) may be addressed by calling or going to one of the OhioHealth hospitals financial counselor's office (listed on the back of this page).

Translations

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Arabic.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in French.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in German.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Japanese.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Korean.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Mandarin.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Nepali.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Russian.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Somali.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Spanish.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Vietnamese.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Cambodian.

Attachment 3

| OhioHealth Facility | Where to call | Where to obtain a free copy of the FAP with questions and send completed application |
|------------------------------|----------------------|---|
| Riverside Methodist Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Grant Medical Center | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Doctors Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Grady Memorial Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Dublin Methodist Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Hardin Memorial Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Marion General Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| O'Bleness Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Mansfield Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Shelby Hospital | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Westerville Medical Campus | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Pickerington Medical Campus | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Physician Group (OPG) | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Urgent Care Centers | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Marion Area Physicians | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Van Wert | 614-566-1505 | OhioHealth L-4312 Columbus, OH 43260-4123 |
| Home Care | 614-566-1505 | OhioHealth L-4312 |

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| | | Columbus, OH 43260-4123 |
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| Where to go with questions or help with the financial assistance application | | |
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| Riverside Methodist Hospital | OhioHealth.com/Riverside/ | 3535 Olentangy River Road Columbus, Ohio 43214 |
| Grant Medical Center | OhioHealth.com/Grant/ | 111 South Grant Avenue Columbus, Ohio 43215 |
| Doctors Hospital | OhioHealth.com/Doctors/ | 5100 West Broad Street Columbus, Ohio 43228 |
| Grady Memorial Hospital | OhioHealth.com/Grady/ | 561 W. Central Avenue Delaware, Ohio 43015 |
| Dublin Methodist Hospital | OhioHealth.com/DublinMethodist/ | 7500 Hospital Drive Dublin, Ohio 43016 |
| Hardin Memorial Hospital | OhioHealth.com/HardinMemorial/ | 921 East Franklin Street Kenton, Ohio 43326 |
| Marion General Hospital | OhioHealth.com/MarionGeneral/ | 1000 McKinley Park Drive Marion, Ohio 43302 |
| O'Bleness Hospital | OhioHealth.com/Obleness/ | 55 Hospital Drive Athens, Ohio 45701 |
| Mansfield Hospital | OhioHealth.com/Mansfield/ | 335 Glessner Avenue Mansfield, Ohio 44903 |
| Shelby Hospital | OhioHealth.com/Shelby/ | 199 W. Main Street Shelby, Ohio 44875 |
| Westerville Medical Campus | OhioHealth.com/Westerville/ | 260-300 Polaris Parkway Westerville, Ohio 43082 |
| Pickerington Medical Campus | OhioHealth.com/Pickerington/ | 1010-1030 Refugee Road Columbus, Ohio 43147 |
| Van Wert | OhioHealth.com/VanWert/ | 1250 South Washington St. Van Wert, Ohio 45891 |